CHIEF OF DETECTIVES

NOTICE
11.4

March 13, 2009

TO: All Bureau and Area Commanding Officers

FROM: Chief of Detectives

SUBJECT: WATCH COMMANDER GENERIC E-MAIL ACCOUNTS – ESTABLISHED OPERATIONS ORDER NO. 6-2008 COMPLIANCE

The purpose of this notice is to remind all watch commanders and acting watch commanders of their responsibility to log on and monitor their respective watch commander generic e-mail accounts.

On July 8, 2008, Operations Order No. 6-2008, was established to increase communication among the 21 geographic Areas, traffic divisions, the Los Angeles International Airport – Field Services Division (LAX–FSD) and Real-Time Analysis and Critical Response (RACR) Division regarding officer safety, criminal activity, and other critical information. Generic e-mail accounts were created for watch commanders to monitor on a 24-hour basis.

A recent audit was conducted on the watch commander generic e-mail accounts. The details of six e-mails sent from September 2008 through January 2009 to the watch commanders were opened to display which accounts read the e-mail sent. There are 26 e-mail accounts and only one Division (3.8%) had read every e-mail and thirteen divisions (50%) had not read any.

Compliance with Operations Order No. 6-2008 will make the Department more efficient and effective. The information RACR Division shares through the e-mail accounts truly represents the pulse of the City. Violent crime, newsworthy events, and ongoing significant activities are shared through the e-mail. Additionally, when the Department Operation Center is activated, watch commanders will learn of vital emergency information by monitoring their generic e-mail accounts to expedite the Department's response to the needs of the City.

Commanding officers shall ensure every watch commander and acting watch commander under their command, log on and monitor their respective watch commander generic e-mail accounts in compliance with Operations Order No. 6-2008.

Should you have any questions, please contact Captain Joel Justice, Real-Time Analysis and Critical Response Division, at (213) 978-6500.

APPROVED:

CHARLIE BECK, Deputy Chief
Chief of Detectives

JIM McDONNELL, First Assistant Chief
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WEB MASTER

Attention Watch Commanders: Operations Order No. 6-2008 established the watch commanders generic e-mail account. It is an effective and efficient way to communicate important crime, officer safety, and critical information. A recent audit of the e-mails sent to the watch commander generic account indicated a serious lack of compliance. Watch commanders and acting watch commanders are reminded of their responsibility to log on and monitor their generic e-mail accounts on a 24-hour basis. See the attached Operations Order for instructions on how to log on to the generic e-mail account.

** Please have Operations Order No. 6-2008 as an attachment to the LAN entry **